



Custom Computer Specialists
Right People. Right Results.®



Elevated IT Support

Rest assured, our extensive service capabilities and innovative technology management approach have got you covered.



10 REASONS TO CHOOSE CCS



1. NO ADDITIONAL FEES FOR ESCALATED SUPPORT
2. REMOTE MONITORING, PATCHING AND MANAGEMENT
3. ONSITE NOC
4. QUARTERLY BUSINESS REVIEWS
5. QUALITY MANAGEMENT
6. IT VULNERABILITY ASSESSMENTS
7. SECURITY SCORING
8. SOC 2 TYPE 2 COMPLIANT
9. 24/7 HELP DESK
10. PEACE OF MIND!



Complete Assurance

We will supplement or become your IT team, provide redundancy and expand your IT services.



Managed Security

Leverage the power of people, processes and technology to detect and remediate threats.



Virtual CIO/CISO

A good CIO/CISO is priceless, but not everyone can support the expense of these positions. It's time to enlist the help of our Virtual CIO/CISO.



DRaaS

Rest easy knowing your critical applications and data are replicated to a secure, cloud-based disaster recovery site.



www.customonline.com



info@customonline.com



800-598-8989



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Complete Assurance

With Complete Assurance, you can benefit from the newest technologies and expert guidance, all at a fixed monthly price.



End User Service Desk

Trained staff resolves a wide range of technical issues and assists with updates and troubleshooting, 24/7.



Managed SOC

Leverage the power of people, processes and technology to detect and remediate threats.



Remote Monitoring, Patching and Management

Through our onsite NOC, we monitor the health, performance and status of your systems and networks.



Flexible Support Model

We tailor our IT support services to align with your organization's specific needs, goals and requirements.



Endpoint Detection and Response

We'll identify, investigate, and respond to advanced threats and attacks that target devices on your network.



Optional Enhancements

- Security Awareness Training
- Dark Web Monitoring
- SIEM Services



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Managed Security

By utilizing our Managed SOC, we enhance your IT and data security defenses and oversee numerous security protocols to safeguard your organization.



O365 and Cloud Monitoring

We'll track activities, events and metrics to ensure your systems are running smoothly, data is secure and compliance requirements are met.



Dark Web Monitoring

Identify and mitigate potential threats by tracking mentions of your organization's sensitive information, credentials or other data on the dark web



Risk Assessments

We'll identify, analyze, and evaluate potential security risks and vulnerabilities to ensure you maintain a strong security posture



Vulnerability Management

Reduce your risk of security breaches, and other potential security incidents by addressing vulnerabilities before they are exploited



Network and EndPoint Monitoring and Remediation

By actively observing and analyzing network traffic, performance, and activities we can detect and respond to any anomalies, issues or threats



Penetration Testing

Identify and remediate vulnerabilities, strengthen security, and reduce the risk of cyberattacks with penetration testing





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Virtual CIO/CISO

Whether you're planning for your next project or mapping out your technology roadmap, our Virtual CIO/CISO is available to help whenever you need assistance.



Technology Adoption and Innovation

We'll evaluate your existing infrastructure, identify areas of improvement, and recommend solutions that align with your business needs.



Cybersecurity Strategy

Our vCISO will develop and implement a comprehensive cybersecurity strategy aligned with your business goals and risk tolerance.



Security Policies and Procedures

Our vCISO will establish and enforce security policies, standards, and procedures to help guide your organization's cybersecurity practices.



Technology Roadmapping

We'll assist with creating a roadmap for technology initiatives that outlines the sequence and timing of IT projects and investments.



Strategic IT Planning

We'll work with your organization to align IT initiatives with business goals to support innovation, growth and efficiency.



Optional Enhancement

- Incident Response Leadership Services



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DRaaS

You can relax knowing that your crucial applications and data are duplicated to a safe, cloud-based disaster recovery site with our Disaster Recovery as a Service solution.



Geographic Redundancy

By utilizing multiple data centers in different geographic locations, we ensure that your data and applications are available, even in the event of a disaster.



Data Protection

Our DRaaS solution includes robust data protection mechanisms, such as encryption and secure transmission of data between primary and secondary sites.



Continuous Replication

By replicating changes in your environment in real time you won't be negatively impacted by other solutions that use local backups.



Reduced Downtime

We provide the replication and automated recovery software, the cloud computing resources and the network services that you will need to reduce downtime.



Quick Data Recovery

Automated recovery that simplifies your DR plan during a downtime event means that your critical applications restore online within minutes.



Simple, Affordable, Scalable

There's no longer a good excuse to go without a DRaaS Solution. Our budget-friendly plans are designed for organizations of all sizes.

