



ERP

a tyler portfolio



Enterprise ERP *powered by Munis®*

Empowering School Districts With an Integrated ERP Solution

Empowering people who serve the public®



tyler
technologies



An Enterprise Solution that Connects Your Organization

Managing the fiscal operations of a school district requires vision — the ability to see beyond organizational divisions, monitor key business intelligence across departments, identify trends from year to year, track workflow, and much more. Without this level of access and control, it is difficult to operate efficiently, be responsive, and plan for the future. Tyler Technologies is committed to empowering school districts with software solutions like Enterprise ERP that centralize your data and connect your district.

Built for School Districts

Enterprise ERP will:

- Facilitate integration across your organization
- Optimize the user experience for your staff and community
- Simplify data analysis and reporting
- Enable transparency

An Integrated ERP Solution for School Districts

Enterprise ERP is a powerful enterprise resource planning solution purpose-built for the public sector that integrates your finances, payroll, human resources, purchasing, fixed assets, revenue streams, and more. It breaks down school district departmental data silos, streamlines processes, and eliminates duplicate data entry. With customized Hub pages, automated workflow, wizards, and integration with Microsoft® productivity tools, your staff can increase efficiency and be more responsive to your community. Enterprise ERP is designed to meet your needs today and tomorrow.

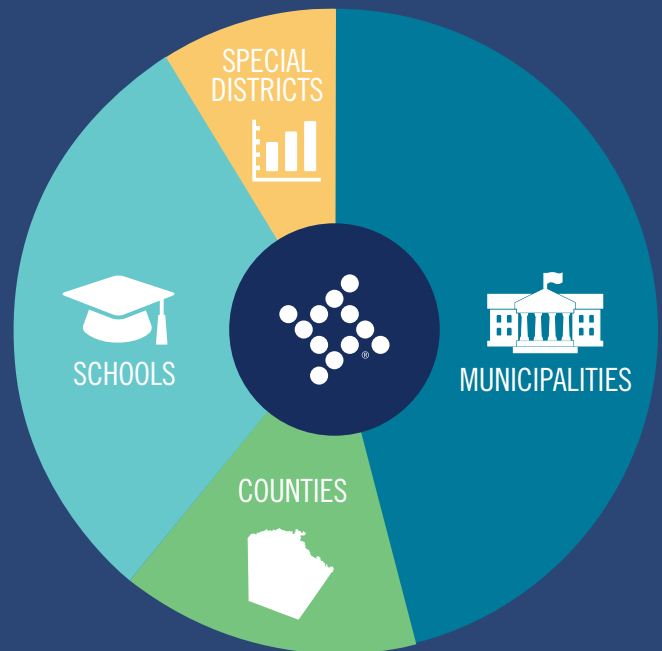
The Enterprise ERP Difference: Public Sector Experience

WHAT WE DO

We empower government, schools, and special districts to create safer, smarter, and more vibrant communities.

2000 CLIENTS

98% CLIENT RETENTION RATE



BREAKING DOWN SILOS AND STREAMLINING OPERATIONS



One Solution for Your District's Operations

Enterprise ERP connects your core functions, including financials, HR, procurement, revenue, and payroll. Here's a look at the wide range of offerings and integrations:



Enterprise Financial Management

As a true multi-fund accounting system, Enterprise Financial Management provides rigorous fiscal controls to manage grants, track project costs, measure project performance against goals, and forecast your budget needs. Enterprise Financial Management also offers key flexibility, such as the ability to customize your general ledger chart of accounts, set up role-based permissions, and create custom dashboard pages, workflows, and special reports.

- Accounts Payable
- ACFR Statement Builder
- Analytics and Reporting
- Budgeting
- Capital Assets
- Cash Management
- General Ledger
- Performance-Based Budgeting
- Project and Grant Accounting
- Student Activity



Enterprise Human Resources Management

Enterprise Human Resources Management provides the tools you need to attract and hire the right talent, cultivate their performance, and align their contributions with your district's larger goals. Enterprise Human Resources Management streamlines HR processes — from online recruiting and application processing to implementing position controls and performance reviews. Employee self-service portals provide staff with secure access to their personal data, including payroll information, time-off requests, online benefits enrollment, and more.

- Employee Access
- Employee Expenses
- Human Resources
- Payroll
- Recruiting
- Risk Management
- Time & Attendance



Enterprise Procurement

Enterprise Procurement provides the tools to manage school district procurement processes effectively. Enterprise Procurement automates competitive bids and requisitions, manages contracts, centralizes inventory and assets, and provides the framework for competitive spend analysis, vendor sourcing, and contract negotiation. Adding Vendor Access further closes the gap between purchasing and vendors to drive savings across your district.

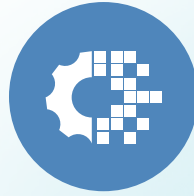
- Bid Management
- Contract Management
- Inventory
- Purchasing
- Vendor Access



Enterprise Revenue Management

Enterprise ERP streamlines a broad range of revenue and collection services, such as tuition payments or food services. It provides families with 24/7 access to their central billing account and an online payment portal for electronic bill presentment and payment. With Enterprise ERP general billing, your billing and collection process is automated, saving your staff valuable time and energy. The seamless flow-through process between accounts payable and general revenue ensures that non-sufficient fund checks are properly accounted for.

- Accounts Receivable
- Cashiering and Payment Processing
- General Billing



Transformative Technology

Enterprise ERP not only improves the efficiency of school districts, but our transformative technology creates a better user experience for both your staff and community. For example, cloud-based Open Finance™ provides district stakeholders and citizens with 24/7 access to financial data. The interactive website can be used to search school expenses, budget information, and more.

- Data & Insights
- Content Management
- Notifications



Connected Districts

Enterprise ERP is at the core of a total K-12 solution that connects finances to asset management, HR, substitute management, transportation management, and more. Tyler helps empower districts to bridge the silos of information between departments with integrated management software.

- Absence and Substitute
- Enterprise Asset Management
- Student Transportation

Efficient Connectivity Between Enterprise ERP and Third-Party Systems

Tyler's API Toolkits and API Connectors add value to your organization by letting you create your own integrations to share data between Tyler and non-Tyler applications. The API Developer Portal, included with all API offerings, is a powerful RESTful API gateway that makes accessing Tyler application data and processes through Toolkits and Connectors easy and intuitive.

Enterprise ERP Meets Your District's Evolving Needs

Enterprise ERP is a dynamic solution that evolves with new features, technology, and expanded services to ensure you are never left behind with outdated software or support. In addition to the expansive scope of the district-oriented features and functions, the real power of Enterprise ERP is the built-in workflow and productivity tools. These tools provide your staff with unrivaled operational efficiency, seamless real-time processing, elimination of duplicate entry, and the assurance that your data is secure and up-to-date. Here are just a few examples of how Enterprise ERP is meeting the evolving needs of school districts.

Streamlining Integration Across the District

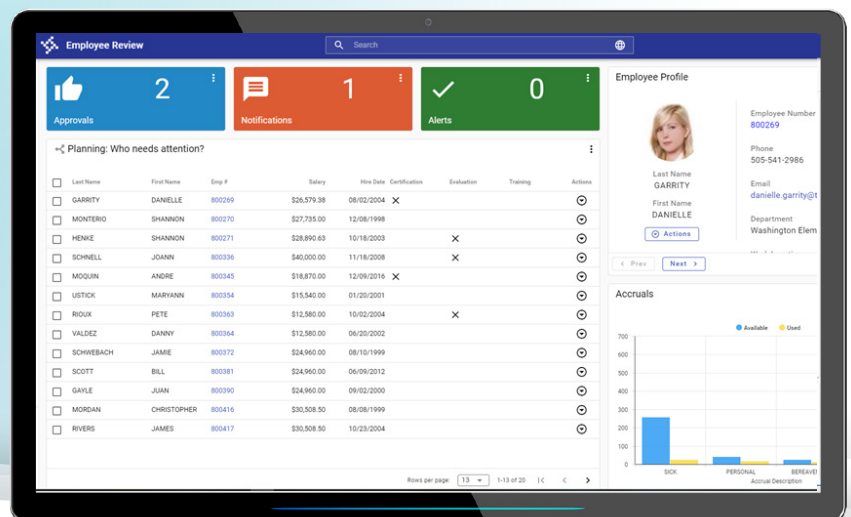
Enterprise ERP provides a single version of truth — an integrated set of data accessed across your district. This eliminates repetitive data entry, offers centralized workflow review, and expands your Enterprise ERP reach through transparent communication, digital storage, integration with other Tyler solutions such as K-12 transportation and absence and substitute software, and more. Enterprise ERP provides a range of solutions, a familiar interface, and a single partner for technical support, connecting departments across your organization.

Optimizing User Experience

Tyler understands the value of intuitive software — solutions designed specifically for school districts and tested by usability-trained developers and Enterprise ERP users alike. Enterprise ERP was designed with you in mind and provides toolbar icons to simplify navigation; integration with Microsoft Word®, Excel®, Outlook®, and SharePoint® to improve productivity; smart process tools like command centers for at-a-glance access to key data; and wizards to walk you through processes. Enterprise ERP delivers proven technology to meet the needs of the modern school district.

Automating Content Management

Tyler's Content Manager solution automates document handling — from batch scanning, indexing, and storage, to immediate document retrieval. Content Manager automatically links purchase orders, forms, and other documents to reduce clerical work and ensure your supporting documentation is accessible when you need it. Content Manager reduces your paper use, file storage space, printing, and postage costs, as well as staff time spent filing and retrieving paper documents.



Hub is a powerful dashboard that makes important HR easily accessible. This view provides information about salary, certification and evaluation status, and time-off accruals.

Streamlining Payment Processing

Tyler's Payments solution simplifies your organization's payment processing online and over the counter for tuition bills, food services, and more. Payments handles all aspects of merchant services, including onboarding, shopping cart, check-out, fee handling, and receipts. Payments also offers an enterprise portal with electronic bill payment and presentment (EBPP) functionality that accepts non-Tyler transactions, reducing your payment ecosystem's complexity. Payments integrates seamlessly with Cashiering, a scalable application that centralizes collections, creating a single entry point for data from multiple applications.

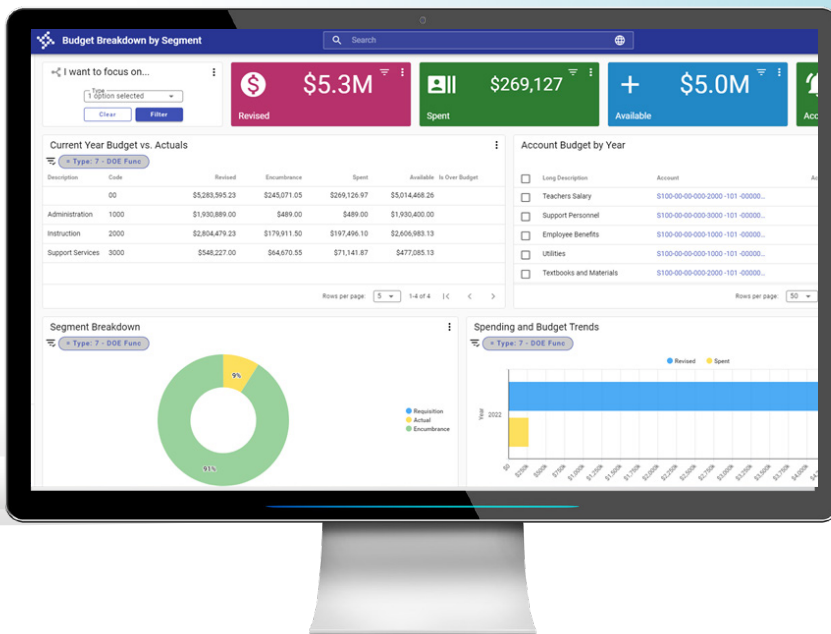
Simplifying Data Analysis and Reporting

Enterprise ERP features tools that can help you improve data management, analysis, information sharing, and report delivery. Hub and central programs provide immediate, out-of-the-box views of key information that can be configured by a user based on role and preference. Also, ERP Executive Insights offers a turnkey analytical environment populated with industry-recognized KPIs and leading indicators. Executive Insights is tightly integrated with Enterprise ERP, enabling school administrators to understand and easily monitor their organization's health, performance, and service level.

Support for industry-leading business intelligence and ad hoc reporting tools offer additional flexibility and customization. Tyler employs a dedicated Enterprise ERP state reporting team responsible for ensuring you remain in compliance with state and federal reporting mandates.

Delivering District Transparency

Tyler's Open Finance solution provides unparalleled data access and analysis tools to help you implement transparency, participation, and collaboration. This cloud-based solution gives citizens 24/7 access to real-time data and engaging, easy-to-understand analytics while reducing the number of Freedom of Information Act (FOIA) requests your staff must handle. Open Finance organizes your Enterprise ERP financial data into a highly consumable, interactive, contextualized visual interface to meet the public's need to understand district finances.



Convenient dashboards simplify accessing trends such as spending and budget, providing up-to-date information that improves decision making.

OUR IMPLEMENTATION METHODOLOGY



Our methodology is based on rigorous project planning and verification to ensure implementation meets our clients' goals throughout the process. Our Project Management Institute methodology is proven for on-target and on-time implementations.

Services

Implementation

At Tyler, we believe your software should be delivered and successfully implemented on schedule and within budget, meeting clearly defined goals. That's more than an objective for us — it's an expectation.

Our implementation process is based on three foundations:

- Experience: We have completed more than 27,000 software installations.
- In-house expertise: We don't outsource implementation tasks.
- Leadership: We adhere to Project Management Institute (PMI) methodology.

Tyler uses PMI's globally recognized scientific approach for project management to plan and manage all implementations. These principles are deployed by Tyler's greatest asset — our experienced, in-house experts.

Tyler offers the option of remote implementation, which can save money and increase scheduling flexibility. Tyler has deep experience with successful remote implementation, helping more than six clients on average go live remotely each month.

Leveraging your Tyler software to improve overall operations is an investment, but the ultimate return is tied directly to a successful implementation. Our ordered, closely monitored, and controlled implementation maximizes your investment with a standardized process designed for success. From the first meeting to the final sign-off, Tyler is with you every step of the way.

Support Team

Tyler's support team is staffed by in-house Enterprise ERP experts who provide everything from routine technical support to continuous product training.

You will benefit from support staff who receive ongoing product and Help Desk Institute (HDI) training. Each team member specializes in a group of applications such as payroll, state reporting, purchasing, and other applications, enabling them to provide quick, informed, and detailed solutions. With Tyler's client support, you can rest easy knowing you have hundreds of highly trained specialists behind you.

Accessing Support

Tyler offers several convenient ways to access support, including:

- Logging in to our client portal to request support and to monitor incident response
- Calling our toll-free technical support line
- Emailing our technical support team
- Using GoToAssist™ Support Center for desktop sharing

Self-service and Ongoing Education

Tyler is dedicated to providing access to information and training opportunities, which include:

- Tyler Community for forum discussions on a range of topics
- Tyler University for 24/7, self-guided learning
- Local and national user group meetings
- The Planned Annual Continuing Education (PACE) program for ongoing training

TYLER SUPPORT SERVICES

Support when you need it

The Tyler Online Support Incident Portal for reporting issues is available 24/7/365.

Dedicated Team

Hundreds of Enterprise ERP support professionals are ready to assist you.

Tyler Community

Network with other Enterprise ERP users.

Tyler University

Online classes allow you to brush up on Enterprise ERP financials, HR, payroll, and more.

Tyler's Cloud-Based Solutions Work for You

Cloud

Deploying Enterprise ERP as a cloud-based software as a service (SaaS) option provides you with full access to Enterprise ERP without worrying about aging technology, infrastructure maintenance, hardware, and software costs. Thousand of public sector clients rely on Tyler's cloud-based options to host their data and Tyler software solutions. Tyler's SaaS will help you reduce your security risks, keep your software and processes up-to-date, and minimize your onsite IT burdens. Let Tyler's SaaS team handle the details so your IT staff can focus on other strategic projects.

Cybersecurity

As the number of cyberattacks continues to soar, you can't sit back and wait for an automated alert to let you know you've been breached. Continuous analysis of your network traffic is essential to quickly detect and contain threats. But being able to stay a step ahead of cybercriminals requires specialized skills, manpower, and lots of time — commodities often lacking in school districts.

At Tyler, we help strengthen your cybersecurity posture and stop cybercriminals in their tracks with Managed Detection & Response. Ad take the task of defending your network off your shoulders and puts it in the hands of our cybersecurity experts. Our team of analysts behind Managed Detection & Response actively hunts threats across our clients' entire network — including endpoint devices — 24/7, letting you focus on doing what you do best for your school district.



The Tyler Difference

Why Tyler?

Tyler Technologies is committed to the public sector. Tyler develops software and support solutions that meet the specific requirements of local governments, municipalities, and school districts — and has been doing so since 1979. Tyler staff members, who have completed more than 2,000 successful Enterprise ERP implementations, provide client training, develop new features, provide technical support, and more. By serving thousands of clients nationwide, Tyler can see common issues, help identify best practices, and develop innovative solutions for clients. Tyler is committed to helping you maximize your Enterprise ERP solution today and for years to come.

“Once we saw Enterprise ERP, that was it. We had our solution. We were struck by its ability to integrate both HR and financials in one system, as well as the ease and simplicity of use.”

— Any Medappa Jayanth
Chief Financial Officer
Everett School District, MA



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About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler was named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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